

# Keeping People Safe: Safeguarding Adults Report September 2009

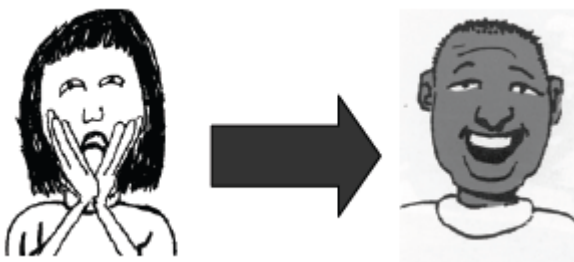


This report is about what has happened with keeping people safe (Safeguarding) from April 2009 to September 2009 from the Community Learning Disability Care Management Team.

## 1. ALERTS:



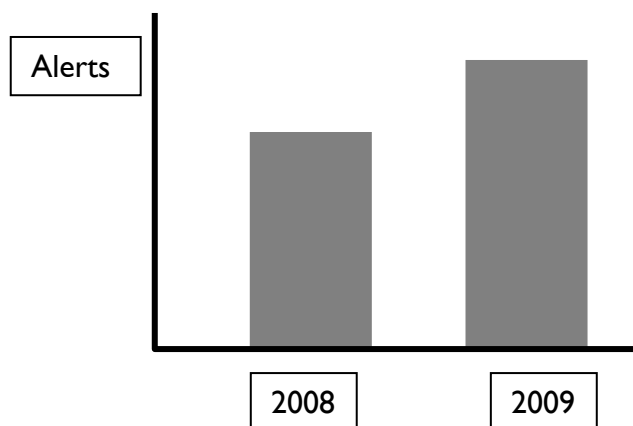
- Alerts are when the Care Management Team are told when some one with a learning disability has come to harm – or might have come to harm.



We can investigate and help stop it happening.

- April to September 2009, we had **117 alerts**. We investigated 69 of those.
- 41 Alerts were checked by us and did not need further action. We have to make sure all

investigations are needed, so we can make the most of the staff we have.



- Last year from April-September 2008 we had **102 alerts** so the number has increased this year.

## 2. TYPES OF ABUSE:

- There have been **117 abuse alerts** since the last report to the Partnership Board in May 2009.



- The biggest type of abuse we have investigated is physical abuse, when someone may have been hit, punched, pushed, or pulled.

We have investigated Physical abuse **63** times.



- We have investigated Psychological abuse **22** times.



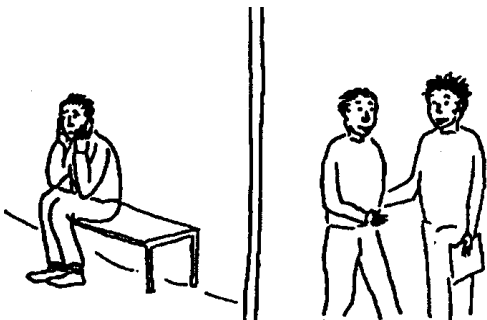
- We have investigated Financial abuse **17** times.



- We have investigated Sexual abuse **17** times.



- We have investigated Neglect **13** times.



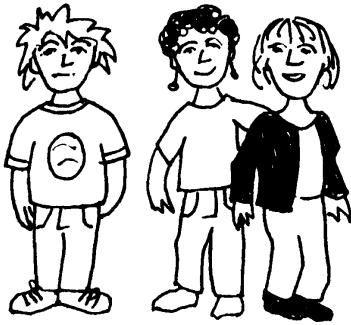
- We have investigated Discriminatory abuse **3** times.



- We have investigated Institutional Abuse, where more than one person is affected, **2** times.

### 3. RESPONSE LEVELS:

There are 4 levels of response investigation:



- **Level 1** might be used if for example someone with a learning disability is pushed by another person at their service; it hasn't happened before and does not cause major harm or distress. The service provider would investigate.

There were **43** Level 1 investigations.



- **Level 2** might be when this incident has happened before; CLDT would investigate and may review the person's service package to see if it is still right for them.

There were **10** Level 2 Investigations.



- **Level 3** might be if the person was badly hurt or that the person who harmed them was a member of staff - CLDT and the Police may investigate.

There were **14** Level 3 Investigations



- **Level 4** is like 3 but when a lot of people may have been harmed badly.

There were **2** Level 4 investigations from **institutional abuse**.

#### 4. PROTECTION PLANS:



- A Protection Plan is what we put in place if we think someone might have been abused.

It helps to keep them safe.

Some of the Protection Plans in place this year are:



- i. Making sure that people in a care home are being properly supported and have choices over how they live.



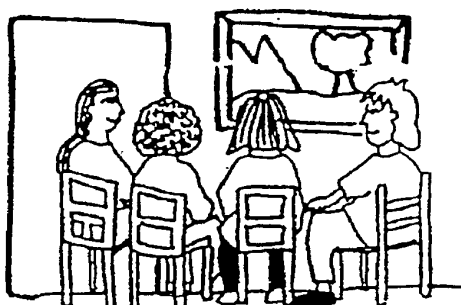
- ii. Using the police to stop other people using someone's flat and taking their money.



iii. We have worked with people who have an Individualised Budget where the money was not being used properly to provide support. We did this with 2 different people.

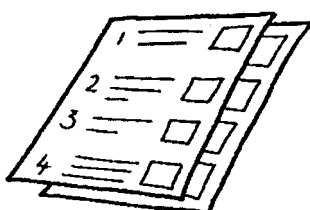


iv. Using the Care Quality Commission to inspect a care home to help with an investigation and outcome.



v. We have worked with a supported living service provider management team to make sure they support people properly.

## 5. Where Abuse Happens



- For each Alert we receive, we keep a record of where the abuse might have happened.

This is the list from April to September:

Residential Service	36 alerts
Supported Living Service	11 alerts
Clients Own Home	07 alerts

Day Service	15 alerts
In the Community (unsupported)	20 alerts
Respite Service	2 alerts
School/College	5 alerts
Family Home	3 alerts
Hospital	1 alerts
Other	17 alerts

## 5. OUTCOMES = WHAT HAPPENED



- From our investigations there were **21** times when we thought that abuse probably happened - this is called "**substantiated**".

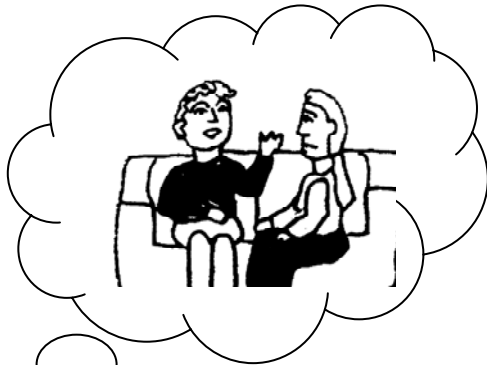


- There were **14** times when we thought abuse didn't happen - this is "**unsubstantiated**".

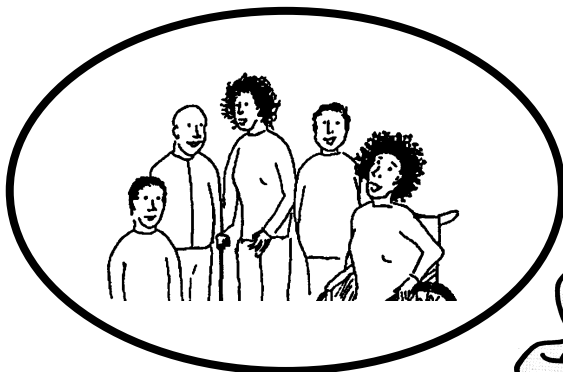


- There were **9** times when we couldn't decide whether or not abuse had happened - this is "**inconclusive**".
- **32** investigations are carrying on from September 2009, so we do not yet know what happened.

The Community Learning Disability Team has continued to do more Safeguarding Investigations.



We think that people are now more aware of Safeguarding and who to talk to if they need help.



This means we are hopefully keeping more adults with a learning disability safer than we used to.



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September 2009.